

【MIRAIT ONE Corporation】
Exhibit at the International Hotel & Restaurant Show including First
Unveiling Accommodation Facility DX Services

Major telecommunications construction company MIRAIT ONE Corporation (head office: Koto-ku, Tokyo; President and Chief Executive Officer: Toshiki Nakayama; “MIRAIT ONE”) will have an exhibit at the 51st International Hotel & Restaurant Show (Organizers: Japan Management Association, Japan Hotel Association, Japan Ryokan & Hotel Association, Japan Restaurant Association, Japan Tourism Facilities Association; Date: February 7(Tue) - 10(Fri), 2023; Venue: Tokyo Big Sight East Halls 1-8).

■ **Highlights of the Exhibit**

In an environment with heightened domestic accommodation demand resulting from the national travel subsidy program and in which the number of foreign visitors to Japan exceeded 1 million in December for the first time in two years and ten months, the exhibit will focus on the labor shortage issue in the accommodation industry, and propose solutions using a variety of DX services.

■ **Main exhibits**

(1) “temi” AI communication robot

“temi” is an autonomously running multi-purpose smart bot equipped with AI-based interactive communication ability. It can provide a new form of telepresence in which it is like a person is on site by directly operating the robot from a remote location. In addition, the robot can autonomously deliver information, lead the guests and explain the status to them, patrol inside facilities and perform mobile surveillance through non-coding basic sequence programming. Furthermore, “temi GO” smart delivery robot will also make the first appearance in Japan at the exhibit. The “temi GO” will solve the last one mile of delivery to guests.

(2) RPA (Robotic Process Automation) system

Software robots handle a variety of business processes performed by accommodation facility staff in the back yard. This RPA system automates reservation management operations that staff have to do until the day before guests stay. We will introduce a case that the administrative workload of staff working until late at night was significantly decreased. Reducing administrative workload with RPA such as this enables the staff to focus on services that should be handled by people, leading to an increase in customer experience value.

(3) ee-TaB* (ee-TaB Plus) guest room tablets

Placing tablets in hotel and Japanese style inn guest rooms enables to deliver information about the hotel and inn guidance, and weather, tourist and congestion information and foreign

language newspapers and magazines, and also enables to consolidate surveys, house phones and night panels in a single tablet. It can also be utilized as a tool to highlight restaurants, activities and branding by using the messaging function to guests. Staff workload can also be reduced using functions such as cleaning management and room service.

<About MIRAITS ONE Corporation>

MIRAITS ONE Corporation was launched on July 1, 2022 through the integration of MIRAITS Holdings Corporation, MIRAITS Corporation, and MIRAITS Technologies Corporation. MIRAITS ONE has established “co-creating an exciting future through challenges and technology” as its purpose (significance of existence), and is engaged in the resolution of issues faced by customers and society and regional revitalization by promoting initiatives such as urban and regional development, corporate DX and GX, green business and global business based on the technical capability cultivated until now in telecommunications facility construction and the civil engineering business.