

MIRAIT ONE Corporation and Bear Robotics Enter into Strategic Partnership to Promote Labor Savings and New Value Creation using “Servi Plus”

- With “Servi Plus” at the core, deploying total solutions to help put in place smart cities-

MIRAIT ONE Corporation (head office: Koto-ku, Tokyo; President and Chief Executive Officer: Hidemune Sugahara; “MIRAIT ONE”) and Bear Robotics Japan LLC (head office: Shibuya-ku, Tokyo; “Bear Robotics Japan”), the Japanese subsidiary of Bear Robotics, Inc. (head office: Redwood City, California, U.S.A.) concluded a strategic partnership agreement in September 2025.



Left: Hideya Yoneda, Managing Executive Officer, MIRAIT ONE Solutions Business Company; Right: John Ha, CEO, Bear Robotics

MIRAIT ONE and Bear Robotics Japan have signed a strategic partnership agreement to fully deploy “Servi Plus,” a next-generation serving robot, in the Japanese market. The two companies

aim to solve issues in a wide range of fields, including food service, lodging, medical care, and logistics, by not only improving the efficiency of serving operations but also providing total solutions with a view to making cities smarter on the whole.



“Servi Plus” is a state-of-the-art serving robot developed by Bear Robotics, featuring large trays, high-precision sensors, and cloud linkage capabilities that enable integration with buildings and urban infrastructure in addition to enhanced conventional operational efficiency. It can be linked to POS systems, automatic doors, elevators, etc., via an API, and is expected to function as a "mobility infrastructure" in smart buildings and smart cities in the future.

Taking advantage of its track record in implementing ICT solutions and telecommunications infrastructure across the country, MIRAIT ONE will handle the entire process of robot installation, from sales to implementation and operational support. Bear Robotics Japan will provide software services tailored to the Japanese market based on robotics technologies from Silicon Valley, with the aim of maximizing the benefits of the collaboration between the two companies.

Through this partnership, the two companies will work together to resolve labor shortages and promote labor savings and efficiency in the food service industry and other service fields, while at the same time accelerating the digital transformation of cities on the whole. In particular, by using “Servi Plus” at the starting point in expanding the ecosystem, we intend to go beyond the role of simply handling robots and provide total solutions that support the infrastructure of smart cities.



<About MIRAIT ONE Corporation>

Founded in 1946, MIRAIT ONE is a company engaged in building and maintaining various types of social infrastructure with a history spanning approximately 80 years. Based on the wealth of experience and technical expertise we have accumulated in the construction of telecommunications infrastructure, in recent years we have been creating and maintaining society's infrastructure in the energy and transportation fields. By leveraging our technologies in communications, electricity, architecture, civil engineering and other fields, we are working on urban and regional development that connects to the future, including implementing DX in communities and businesses and promoting the use of green energy. Based on our purpose of “co-creating an exciting future through challenges and technology,” we aim to create new value that enriches people's lives and realize a sustainable society.